



**5/50 WARRANTY**



**TOTAL  
CONFIDENCE**

**5-YEAR  
50K-MILE  
WARRANTY**

# 5/50 WARRANTY

5/50 Warranty gives participating program jobbers a marketing advantage by equipping them to offer an assurance of performance and product service life to their customers. It is a strong statement of the quality of the name-brand products offered by Total Truck Centers™ retailers and installers. This warranty is exclusively available through Total Truck Centers™ and applies only to specified products and brands sold by program jobbers (Silver level or higher) on products purchased from their Total Truck Centers™ warehouse distributor.

5/50 Warranty adds value to your business by allowing you to offer a selling proposition rather than a price advantage. For those many products with MAP or unilateral pricing, where every retailer competes at the same price point, 5/50 Warranty represents a selling feature not available through online stores and marketplaces. 5/50 Warranty can be offered by OE dealerships with the extra assurance that our warranty exceeds the OE manufacturer's.

## What It Offers

- 5/50 Warranty extends manufacturer warranties to 5 years or 50,000 miles, covering the original purchaser against defects in materials or workmanship. Coverage begins where the factory warranty period ends; for example, a product with a 3/36 warranty will be covered by the manufacturer's warranty for that period, then covered by Total Truck Centers™ for the balance of the 5/50 term.
- This warranty does not guarantee a product exchange. 5/50 Warranty coverage follows the original manufacturer's warranty provisions; for example, if the manufacturer would send repair parts, Total Truck Centers™ will send repair parts.
- This warranty covers the product only. Total Truck Centers™ will not be liable for any labor costs applicable to the replacement of the product, nor for any costs related to loss of use.
- This warranty does not cover items that have been used in racing, abused or neglected, or damaged.
- This warranty does not apply to any product damages due to accidents, off-road use, or other physical damage not caused by product failure.
- Total Truck Centers™ reserves the right to refund the purchase price if a suitable replacement is no longer available.

## Who Can Participate?

- 5/50 Warranty is available to Total Truck Centers™ jobbers participating at the Silver, Gold, or Platinum level.
- Jobbers will be mailed a quantity of 5/50 Warranty brochures. They will also receive training on how to register their customers.

## How It Works

- The warranty-issuing jobber/retailer will need access to a computer, the Internet, and a printer.
- Products must be registered at the time of original sale.
- To register a warranty, visit **TotalTruckCenters.com/warranty**. The jobber completes the warranty form, prints it, and gives a copy to the customer. We suggest the jobber keep a copy for their store records.
- Questions about the program? Please call (888) 251-4242.

## The Choice Is Yours

- Participating stores can use the 5/50 Warranty to add customer value and close sales—at no charge to the customer—or you may create additional revenue by charging for the feature and funding sales incentives.

**The 5/50 Warranty program is only \$39.95 a month.**

**For Total Truck Centers™ stores on the Silver PRO, Gold, or Platinum level, the 5/50 Warranty program is included at no additional cost.**

## BRANDS

- Air Lift
- AIRAID
- AMP Research
- ARIES
- AVS
- BAK Industries
- BedRug
- Bestop
- Big Country
- Brandit™
- Bulldog Winch
- Bushwacker
- CURT
- Daystar
- Dee Zee
- Extang
- Fia
- Go Rhino
- Husky Liners
- Iconic Accessories™
- Iconic XD™
- K&N
- LUND
- LUVERNE
- N-FAB
- Pace Edwards
- Rancho
- ReadyLIFT
- Retrax
- Roll-N-Lock
- Rugged Liner
- Rugged Ridge
- TruXedo
- UnderCover
- UWS
- WARN
- WESTiN

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## CATEGORIES

- Air springs
- Aluminum, stainless steel, or composite steps or running boards
- Aluminum toolboxes
- Cold-air intakes
- Fender flares
- Floor and cargo liners
- Hood shields
- Jeep tops
- RS7000 and RS900 shocks and struts
- Seat covers
- Suspension leveling kits
- Trailer hitches
- Truck bed covers
- Truck bed rugs and liners
- Winches
- Window vents



## TOTAL TRUCK CENTERS™ AUTO PARTS LIMITED WARRANTY

With the **Total Truck Centers™** certificate of warranty, Total Truck Centers™ agrees to continue the manufacturer's warranty of properly registered products to the original consumer purchaser for the earlier of the first five (5) years after purchase of auto accessory by original consumer purchaser or for fifty-thousand (50,000) miles after purchase of auto accessory by original consumer purchaser.

**Total Truck Centers™** warrants the specified products (PRODUCT) we sell to be free from defects in material and workmanship under proper use and maintenance. The manufacturer guidelines as to whether warranty coverage is appropriate are FINAL in any disputes of warranty coverage.

If **Total Truck Centers™** finds the PRODUCT to be defective in materials or workmanship, and the PRODUCT is covered by and registered under this warranty, **Total Truck Centers™** will replace the defective PRODUCT or component with a PRODUCT of same or similar quality. Total Truck Centers™ reserves the right to refund the original purchase price if a suitable replacement is no longer available. **Total Trucks Centers™** warrants the PRODUCT only against defects. This warranty is limited to the PRODUCT replacement or service parts; **Total Truck Centers™** will not be liable for any labor costs applicable to the replacement of the PRODUCT.

This warranty does not apply to any PRODUCT used for racing or competition, to off-road damage, to damages occurring due to accidents, or to other physical damage not caused by product failure. It does not cover normal wear or degradation due to weathering or other environmental factors. You will not be entitled to warranty coverage if the part has been disassembled or damaged by improper installation, misuse, neglect, fire, wreckage, or explosion.

All warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, are limited to the duration of this warranty; neither warrantor nor manufacturer shall be liable for any incidental or consequential damages resulting from defects in the part. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

For warranty performance, present the original warranty certificate to the **Total Truck Centers™** store nearest you. If you have problems with this warranty, you may call (888) 251-4252 Monday to Friday, 8:00 am to 5:00 pm ET.